

# End-to-end Performance Diagnosis

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Re:

Solicitation of input contributions by IEEE 802.16's Metrology Study Group <<http://ieee802.org/16/sg/met>> for IEEE 802.16's Session #79 of 14-17 May 2012.

Base Contribution:

None

Purpose:

Consideration during discussions of Study Group activity and plans.

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# End-to-end Performance Diagnosis

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Partha Kanuparth  
Georgia Institute of Technology

# This Talk: Tools

- \* End-to-end userlevel diagnosis of wireless performance problems
- \* Detailed diagnosis of "speed"

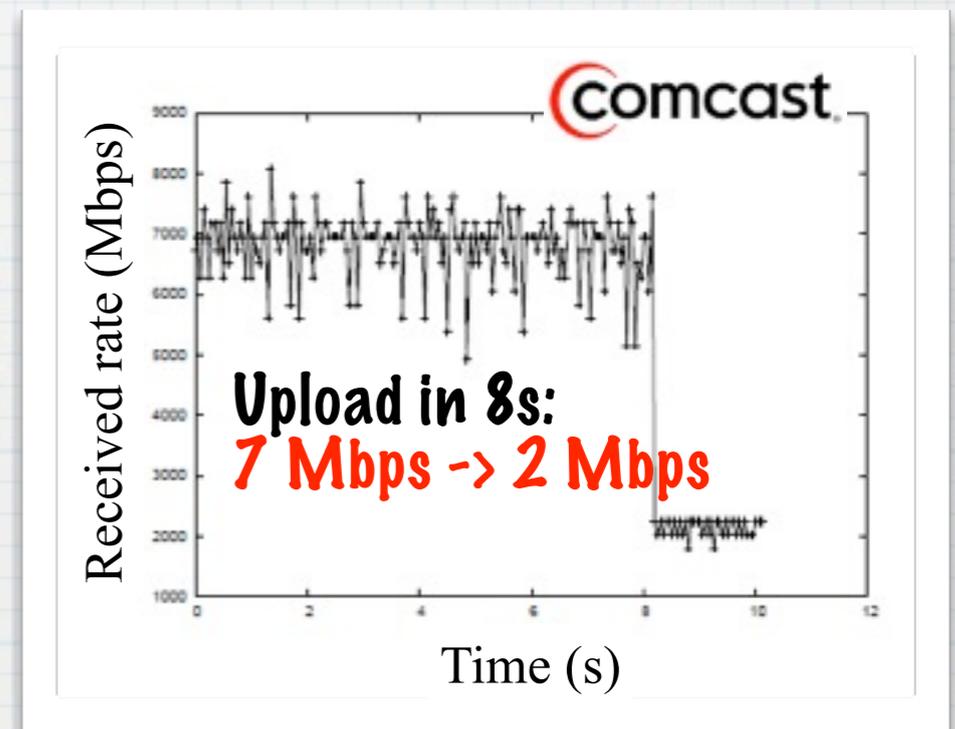
# How is it relevant?

- \* Lesson 1: Measure the right metrics
  - \* TCP throughput can be sensitive to single loss, and is a complex function
  - \* delays, loss rate meaningful?
  - \* should allow user to troubleshoot perf.
- \* Lesson 2: Ensure Accuracy and Usability
  - \* measurement methods accurate under typical confounding factors: small form factors, busy OS, ...?
  - \* do the tools work without needing OS changes?
- \* Lesson 3: Diagnosis can be detailed
  - \* "5 Mbps throughput?" OR  
"10 Mbps throttled down to 2 Mbps after 7s"?

# Detailed Diagnosis of "Speed"

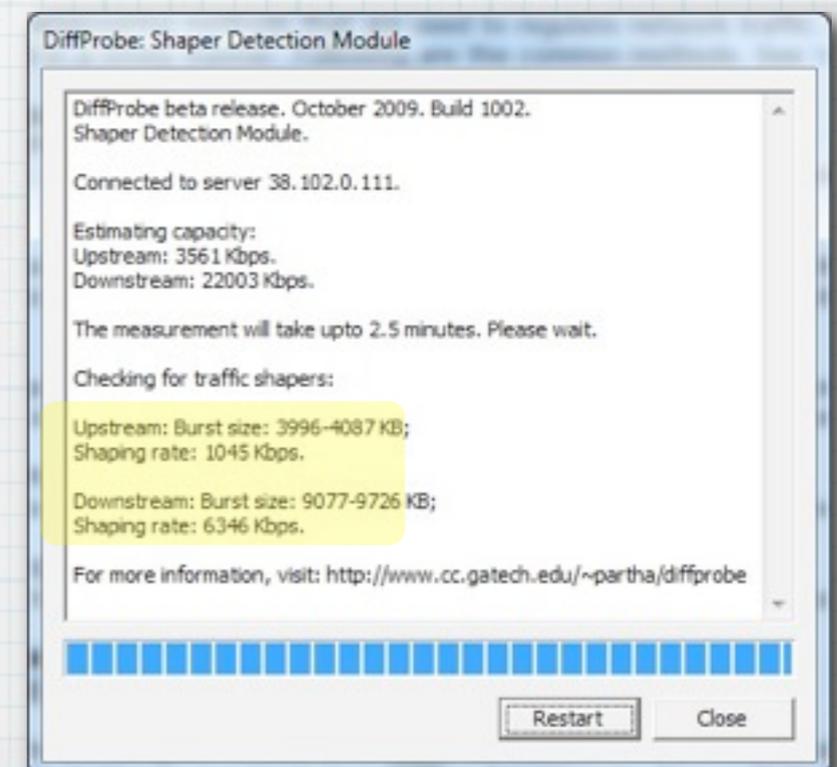
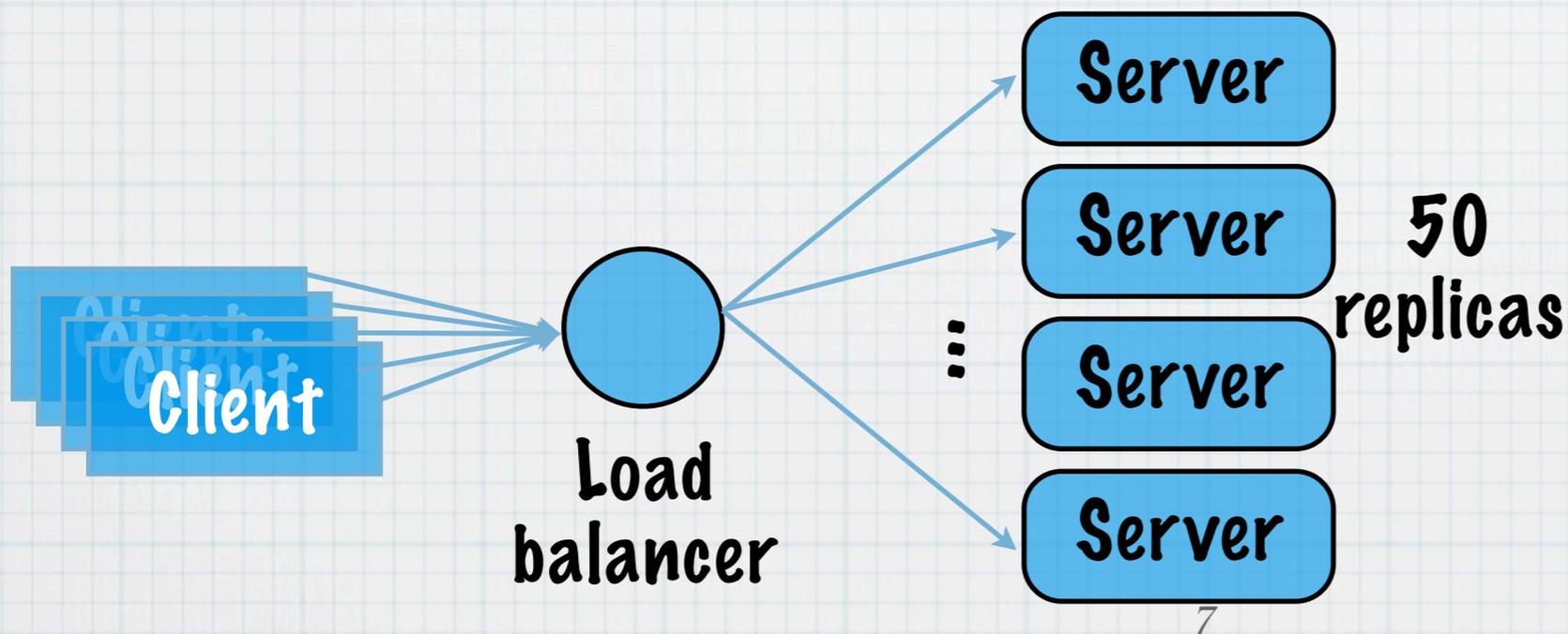
# Traffic Shaping/Policing

- \* Practice of dropping link capacity after some time
  - \* e.g., "PowerBoost" in cable ISPs
- \* What is a reasonable performance metric for "speed"?
  - \* throughput = 4 Mbps?
  - \* capacity = 7 Mbps; and sustained rate = 2 Mbps?



# ShaperProbe Service

- \* Hosted on [MeasurementLab.org](http://MeasurementLab.org)
- \* Started mid-2009
- \* 1.5 million runs, 3k users/day; 5,700 ISPs



# ShaperProbe Service

The measurement will take upto 2.5 minutes. Please wait.

Checking for traffic shapers:

Upstream: Burst size: 9548-9622 KB;  
Shaping rate: 10714 Kbps.

Downstream: Burst size: 19371-19972 KB;  
Shaping rate: 53274 Kbps.

For more information, visit: <http://www.cc.gatech.edu/~partha/diffprobe>



You can run ShaperProbe to get a more accurate idea of your speeds. [»www.n](#)

ShaperProbe is actually meant to detect any shaping on your line, however because of that it runs tests for a longer time than any test site I know, resulting in a highly accurate reading.

I do know that I sustain ~2.8 MB/s via torrent or usenet when I've tried that to test. I haven't found a reliable single-connection test as of yet (except for shaperprobe).

Some are more accurate than others. There's a tool called Shaperprobe that you can use, you can find a link to it from in here in somewhere, that will give you the most accurate reading IMO.

[to forum](#) · [permalink](#) ·  · 2010-06-05 13:08:02 · [reply](#)

sustaining my 16mbps on an 8mbps plan. Chatted online and yes the 50/10 was available, ordered and ultimately got it.

Yes the best way is for a large download going past the boost so above is my example. I have also found that shaperprobe seems to do a good job estimating both the boost and sustained levels.

[»www.cc.gatech.edu/~partha/diffprobe.exe](#)

## 5,700 ISPs

### reak

& P2P TIPS, TRICKS AND INFO.

It's the most accurate thing that I've come across to date other than real life transfers...

[to forum](#) · [permalink](#) ·  · 2010-03-24 18:57:00 · [reply](#)

### Traffic Shaping with ShaperProbe

May 07, 09 by sharky 13,695 views

It will give you a good idea of your provisioned speed and your speed with Power Boost.

[Insert Comcast employee disclaimer]

in my never so humble opinion it is almost a total waste of time going to speed testing sites such as those. The

recommended "Shaper Probe" is the good stuff. Real life transfers are of course the most accurate. I have to agree there. ShaperProbe has been spot on every time I've tried it.

# Case-study: Comcast

\* About 30k runs (Late 2009 - May'11)

$C$ (Mbps)	$\rho$ (Mbps)	$\sigma$ (MB)	Burst duration (s)
3.5	1	5	16.7
4.8	2	5, 10	15.2, 30.5
8.8	5.5	10	25.8
14.5	10	10	18.8

(a) Upstream.

$C$ (Mbps)	$\rho$ (Mbps)	$\sigma$ (MB)	Burst duration (s)
19.4	6.4	10	6.4
21.1	12.8	10	10.1
28.2	17	20	14.9
34.4	23.4	20	15.3

(b) Downstream.

*Comcast Business Class Internet (May 12, 2010).*  
<http://business.comcast.com/internet/details.aspx>.

*Comcast High Speed Internet FAQ: PowerBoost.*  
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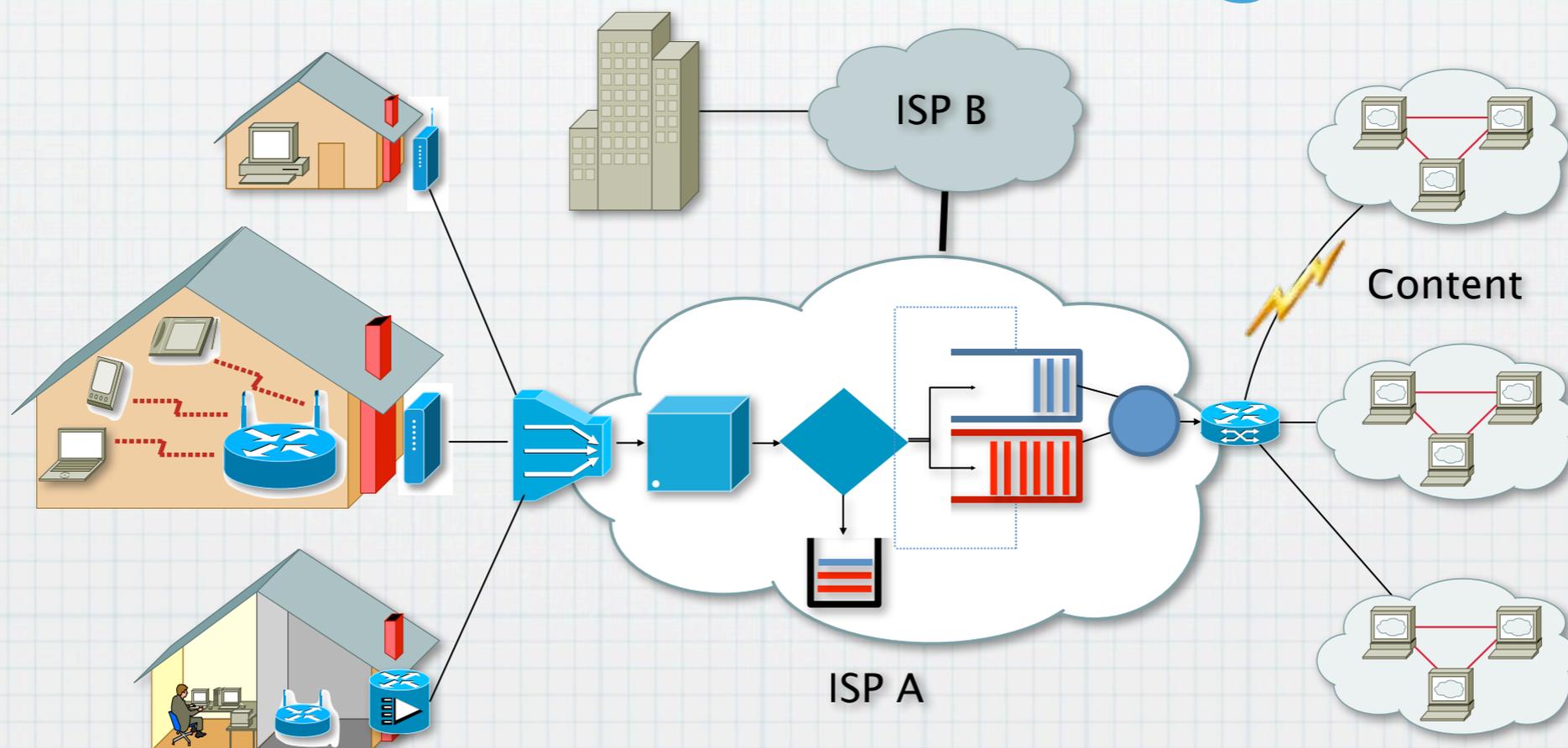
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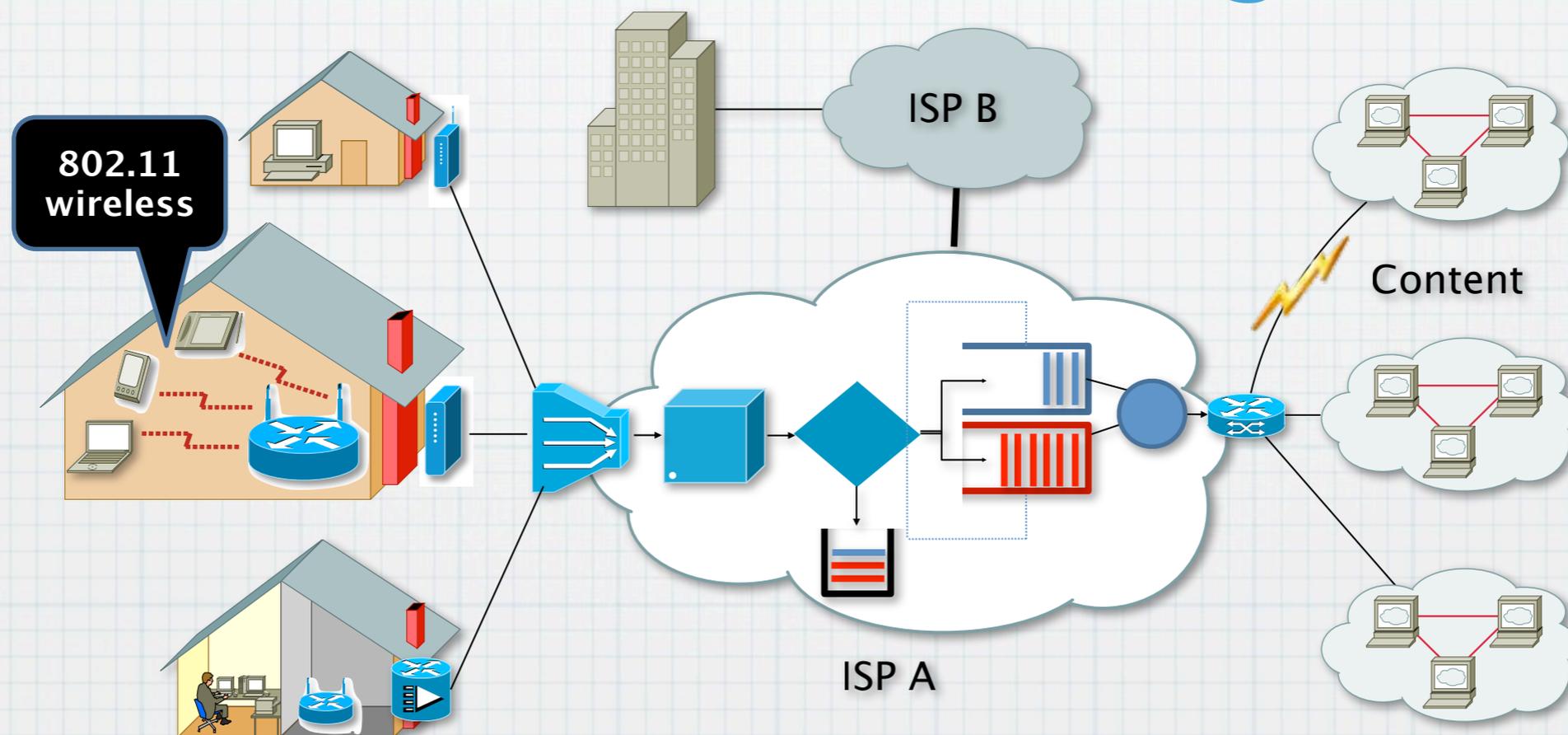
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# Home Wireless Userlevel Performance Diagnosis

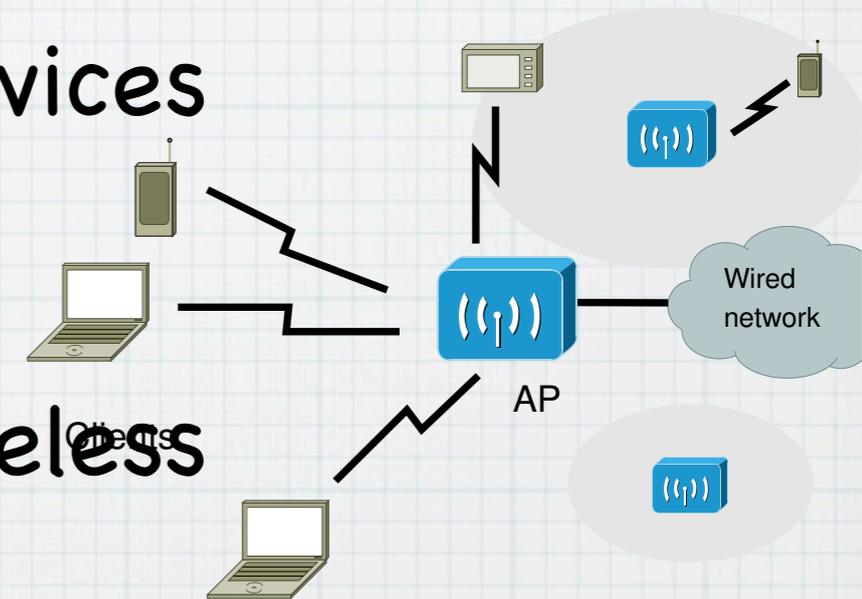


# Home Wireless Userlevel Performance Diagnosis



# Home 802.11 Networks

- \* **Ubiquitous**: most residential e2e paths start/end with 802.11 hop
- \* Use a shared channel across devices
  - \* infrastructure, half-duplex
- \* **Co-exist** with neighborhood wireless and non-802.11 devices (2.4GHz cordless, Microwave ovens, ...)

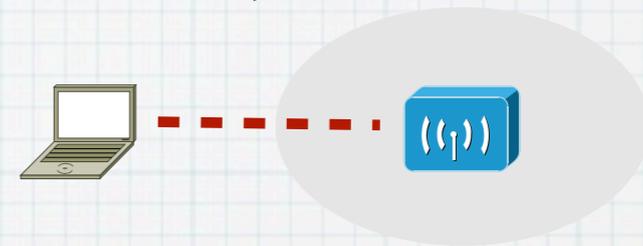


# 802.11 Performance Problems

- \* Wireless clients see problems:

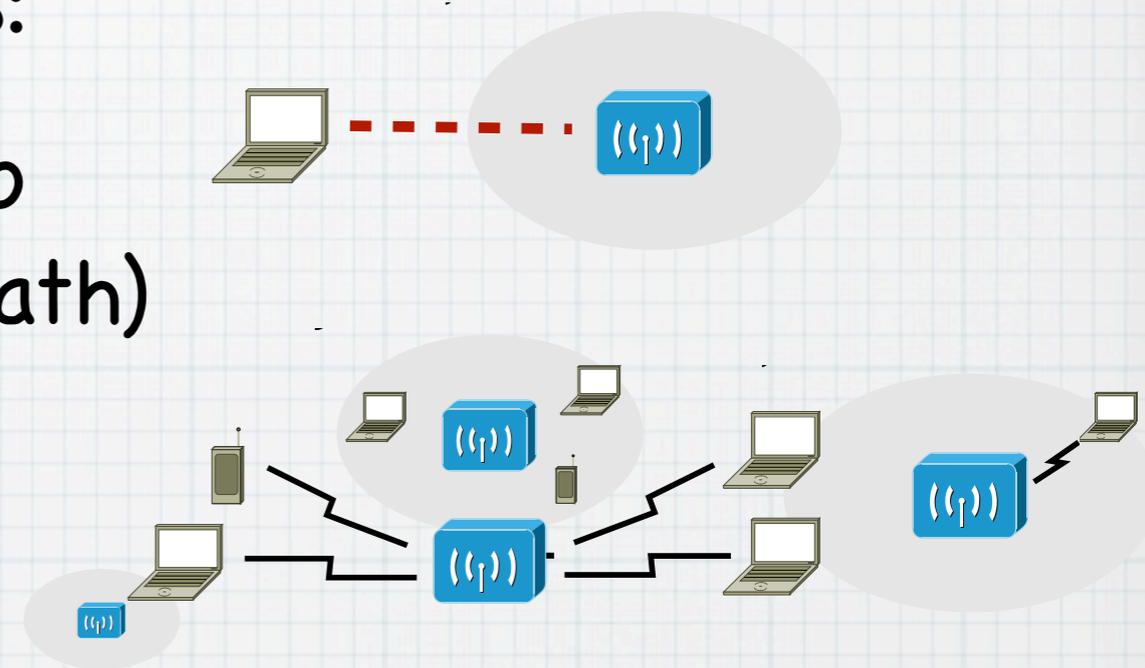
# 802.11 Performance Problems

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  - \* **Low signal strength** (due to distance, fading and multipath)



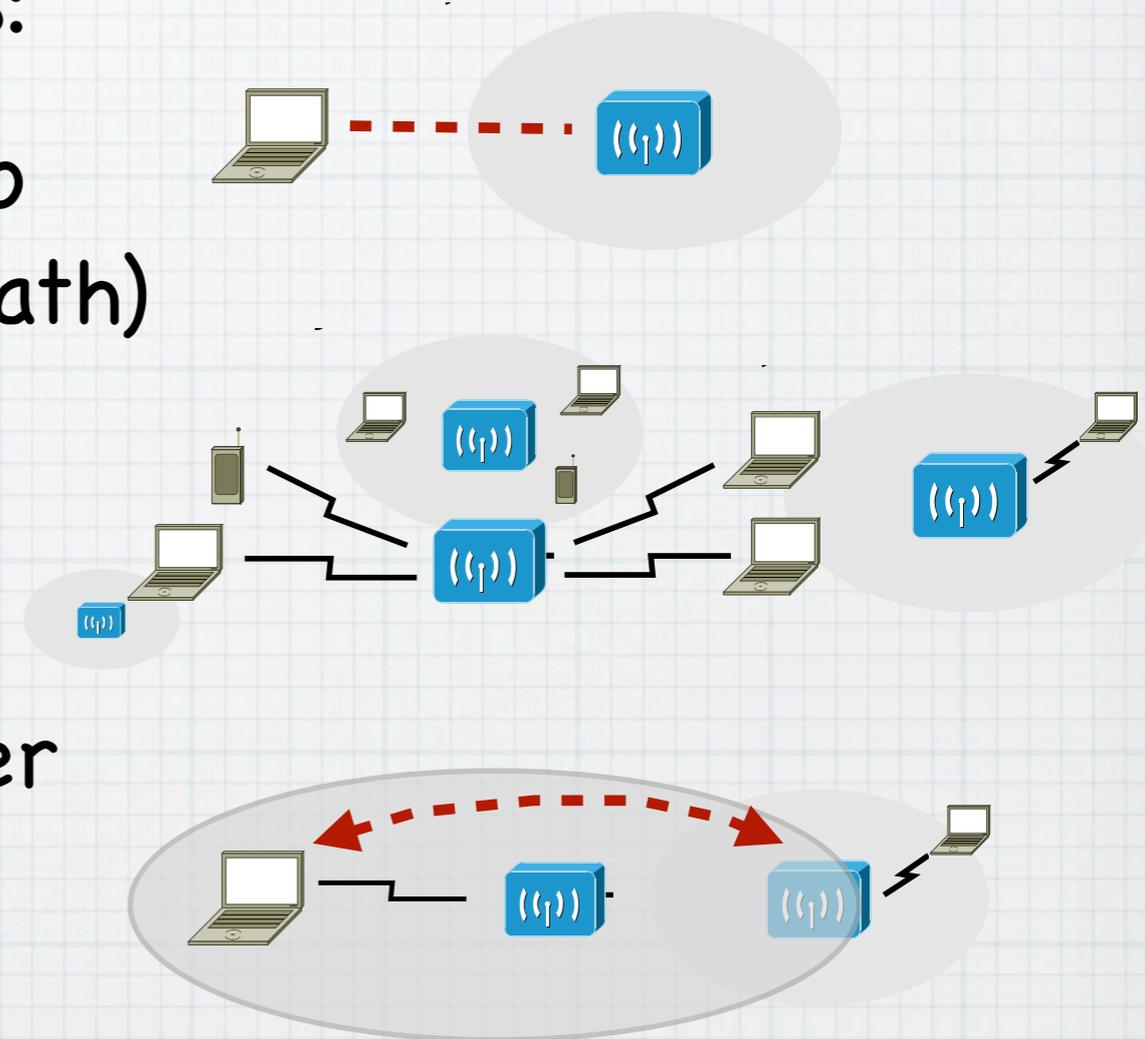
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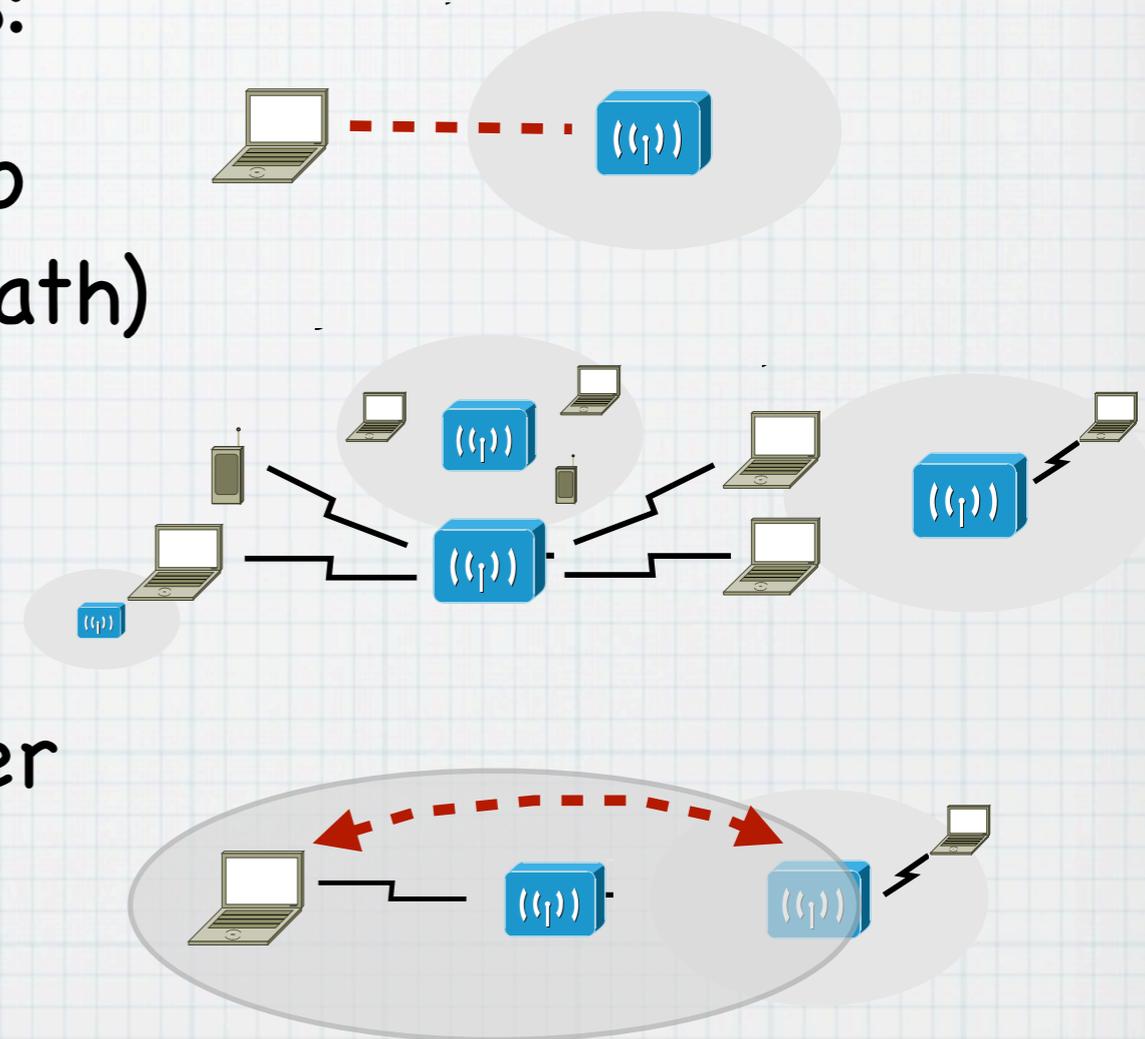
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- \* Wireless clients see problems:
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  - \* **Hidden terminals** (no carrier sense)



# 802.11 Performance Problems

- \* Wireless clients see problems:
  - \* **Low signal strength** (due to distance, fading and multipath)
  - \* **Congestion** (due to shared channel)
  - \* **Hidden terminals** (no carrier sense)
  - \* **Non-802.11 interference** (microwave, cordless, ...)



# Why not measure throughput?

- \* Why not "upload speed = 5 Mbps" and "download speed = 7 Mbps"?
- \* congestion: 7 Mbps  
hidden terminal: 0.3 Mbps!
- \* allows user to better understand & troubleshoot connection

# WLAN-Probe

- \* We diagnose 3 performance pathologies:
  - \* congestion, low signal strength, hidden terminals
- \* Tool: WLAN-Probe
  - \* single 802.11 prober
  - \* user-level: works with commodity NICs
  - \* no special hardware or administrator requirements

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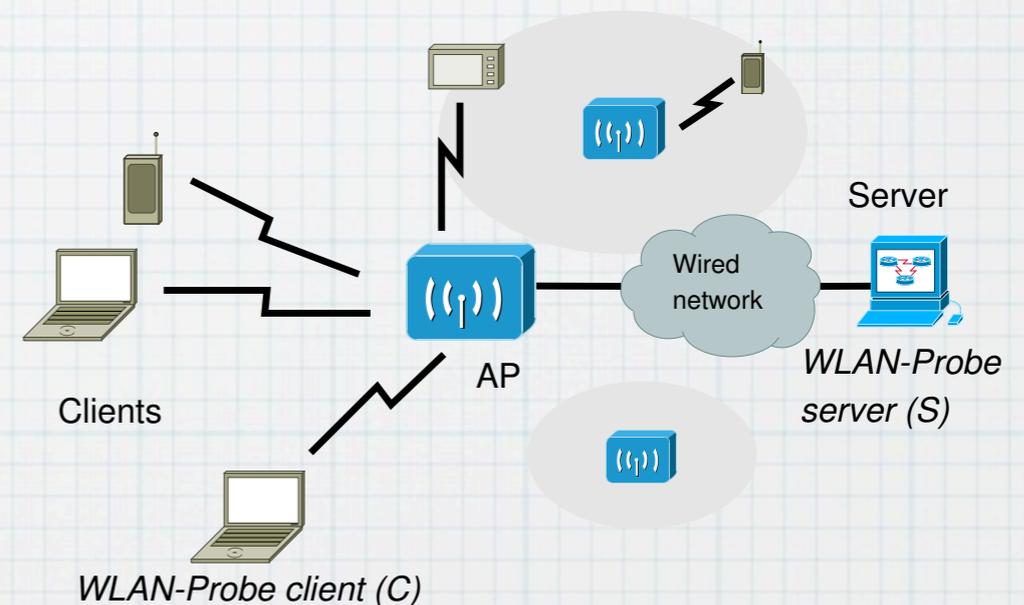
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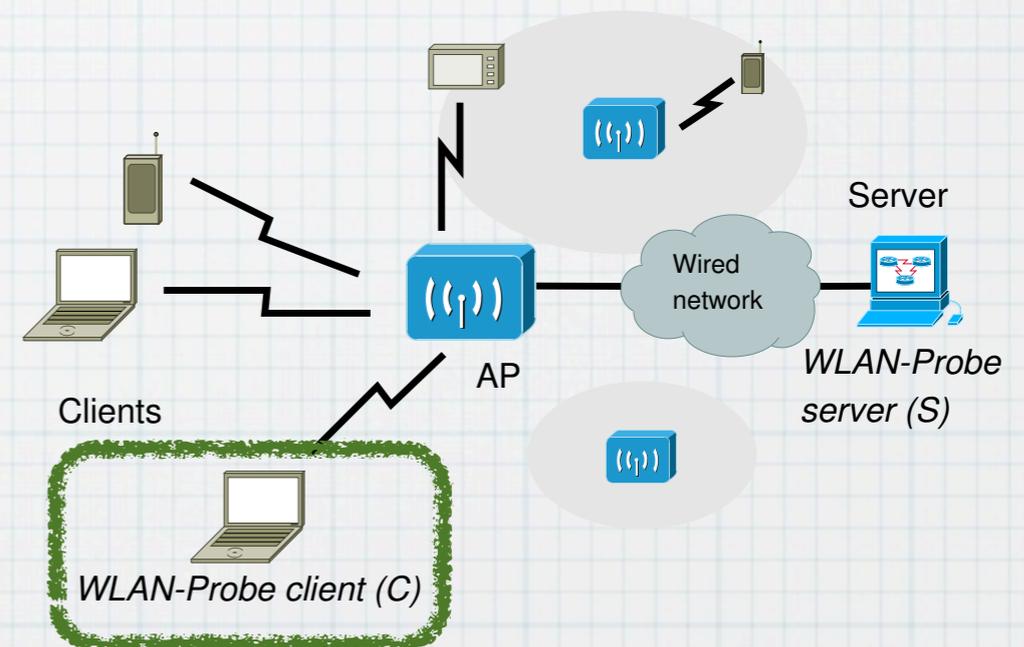
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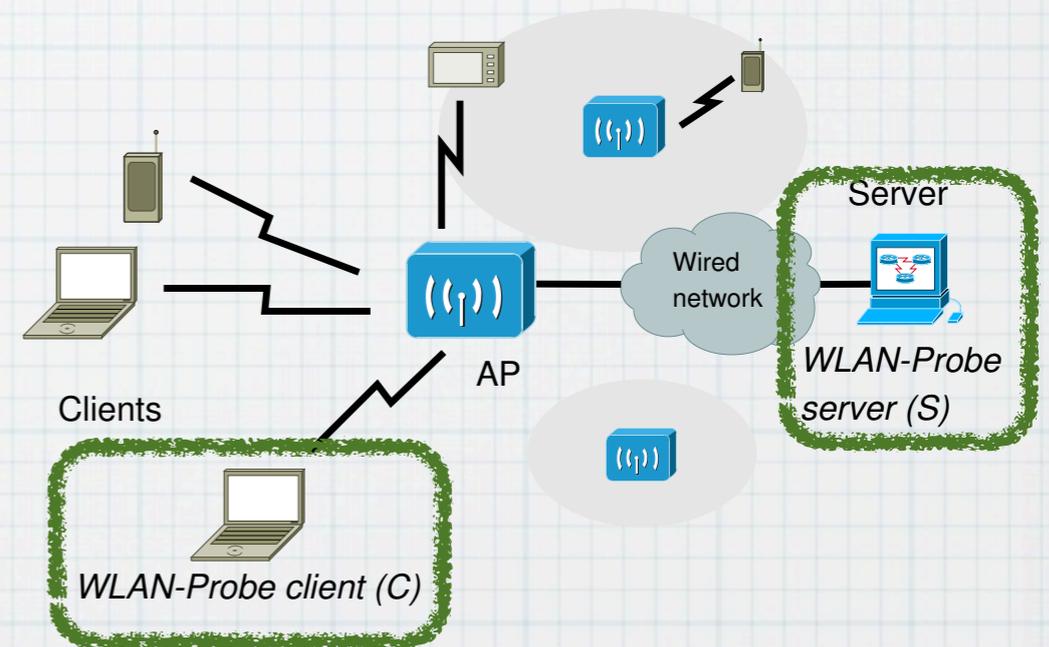
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# WLAN-Probe

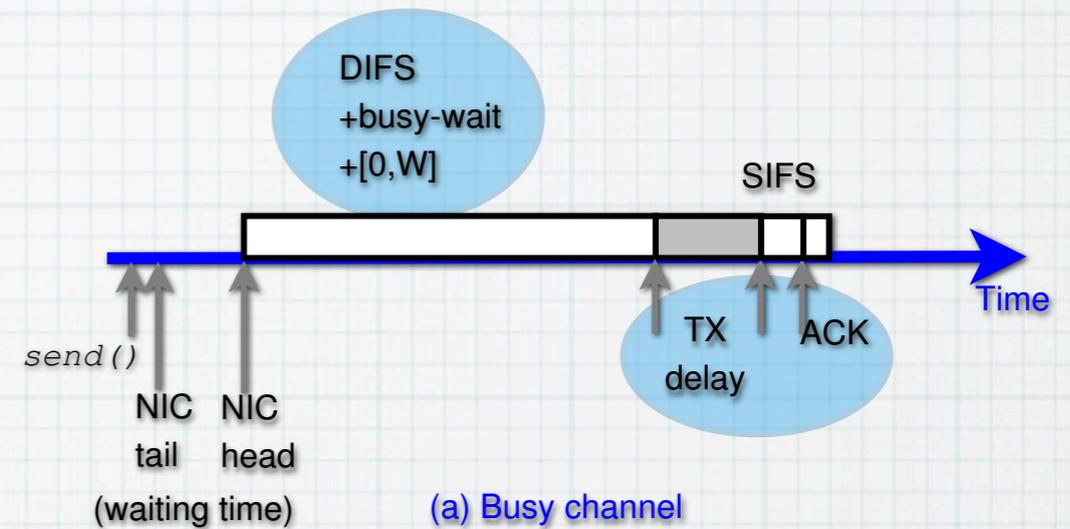
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# Life of 802.11 Packet

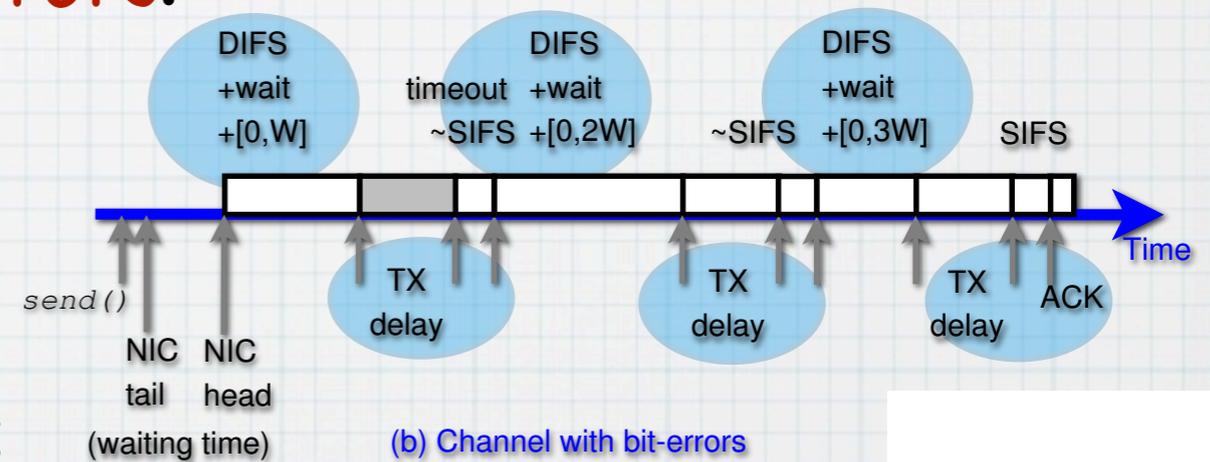
- \* Delays in a **busy** channel:

- \* channel busy-wait delay



- \* Delays in presence of **bit errors**:

- \* L2 retransmissions
- \* random backoffs



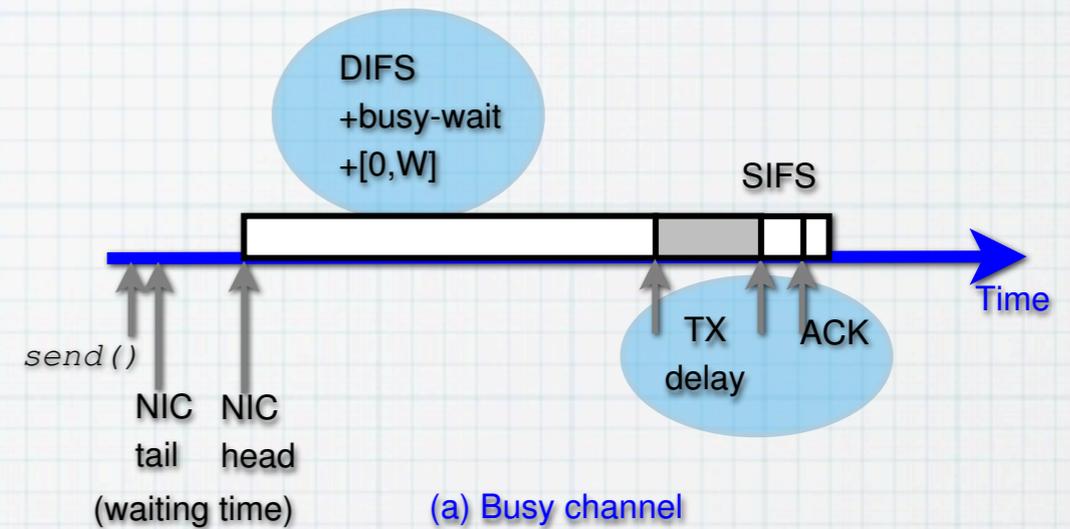
- \* **Unavoidable** variable delays:

- \* TX-delay(s) (based on L2 TX-rate)
- \* 802.11 ACK receipt delay

# Life of 802.11 Packet

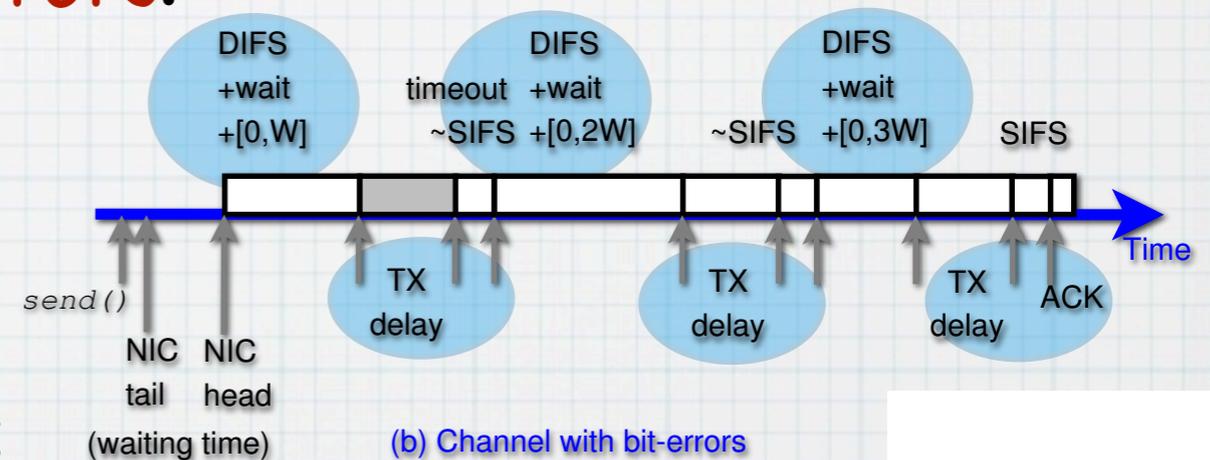
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# Life of 802.11 Packet

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\* Delays in presence of **bit errors**:

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\* random backoffs

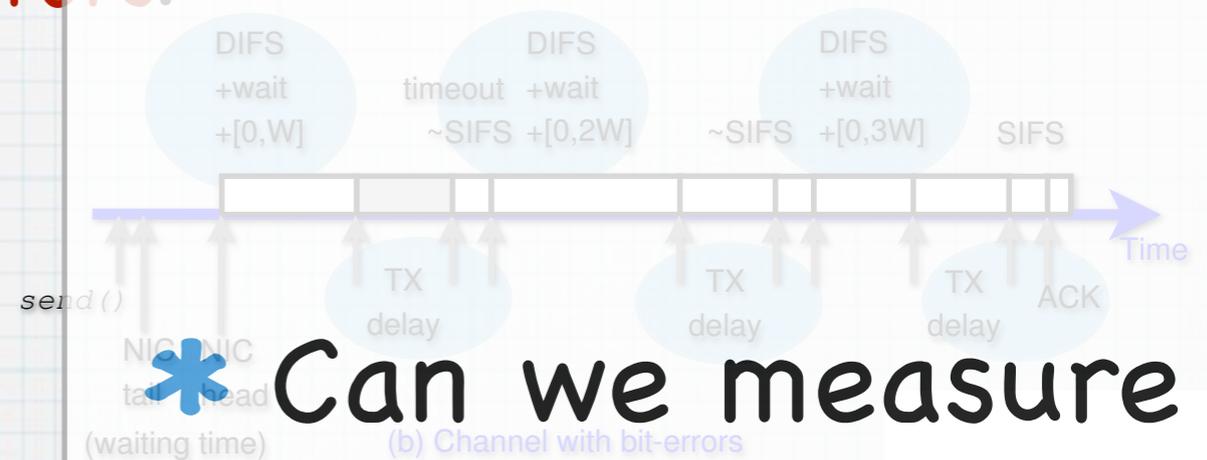
\* **Unavoidable** variable delays:

\* TX-delay(s) (based on L2 TX-rate)

\* 802.11 ACK receipt delay

\* Usually

implemented in  
NIC firmware



\* Can we measure these delays?

\* Yes!

# Access Delay

busy-wait

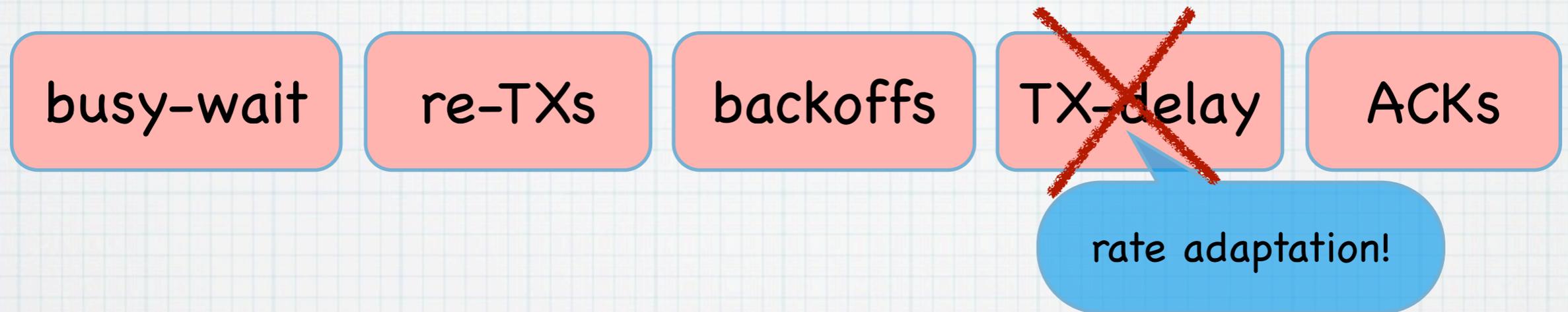
re-TXs

backoffs

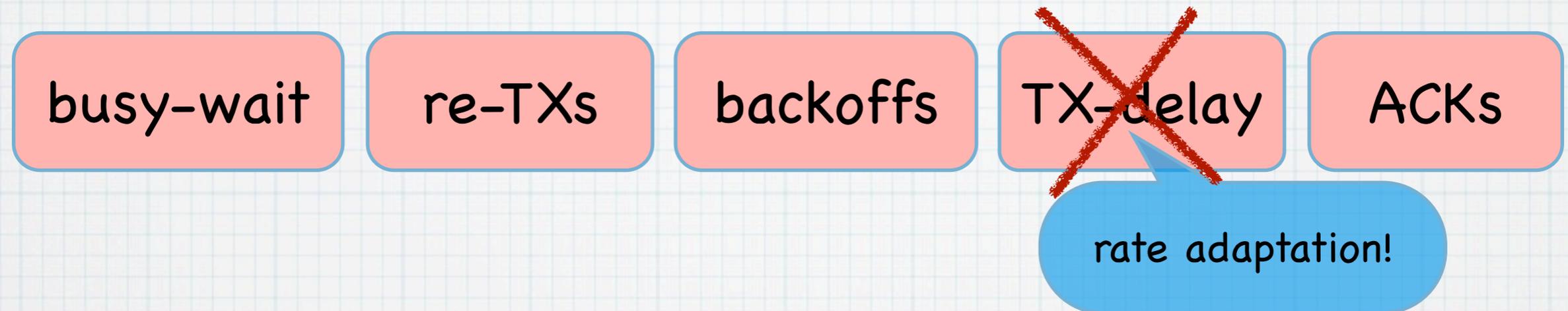
TX-delay

ACKs

# Access Delay



# Access Delay

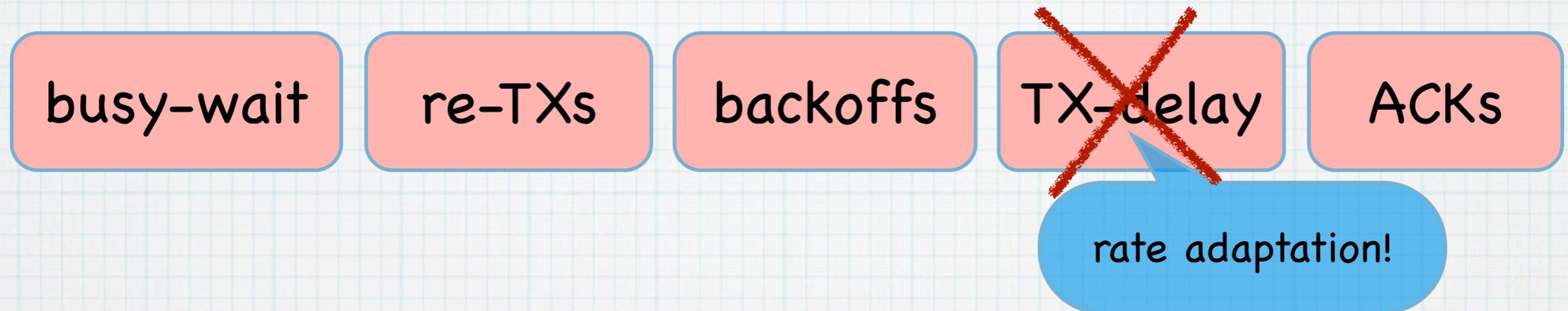


- \* Captures channel "busy-ness" and channel bit errors

- \* excludes 802.11 rate modulation effects

- \*  $d = \text{OWD} - (\text{TX delay})$  first L2 transmission

# Access Delay



- \* Captures channel "busy-ness" and channel bit errors

- \* excludes 802.11 rate modulation effects

- \*  $d = \text{OWD} - (\text{TX delay})$  (with a callout bubble pointing to the TX delay term that says "first L2 transmission")

??

# Access Delay: TX delay

- \*  $d = \text{OWD} - (\text{TX delay})$

- \* TX-rate?

- \* send 50-packet train with few tiny packets

- \* use packet pair dispersion to get TX-rate:

$$r_{i,1} = \frac{s_i}{\Delta_i - \Delta_{\text{tiny}}}$$

current busy-wait delays

- \* Estimate a single rate for the train: rates remain same across train!

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- \* TX-rate?

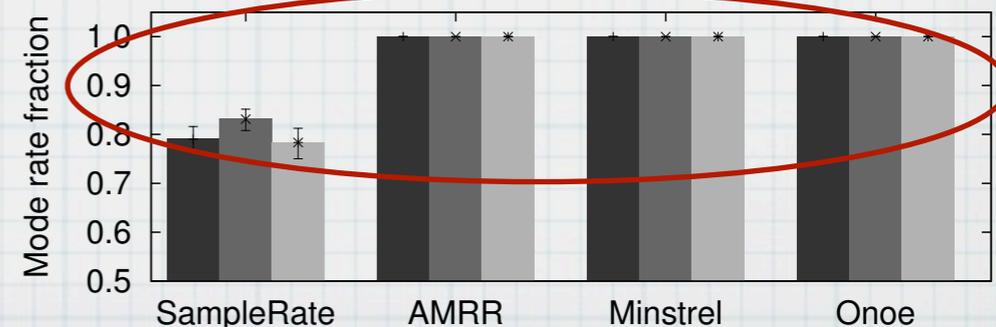
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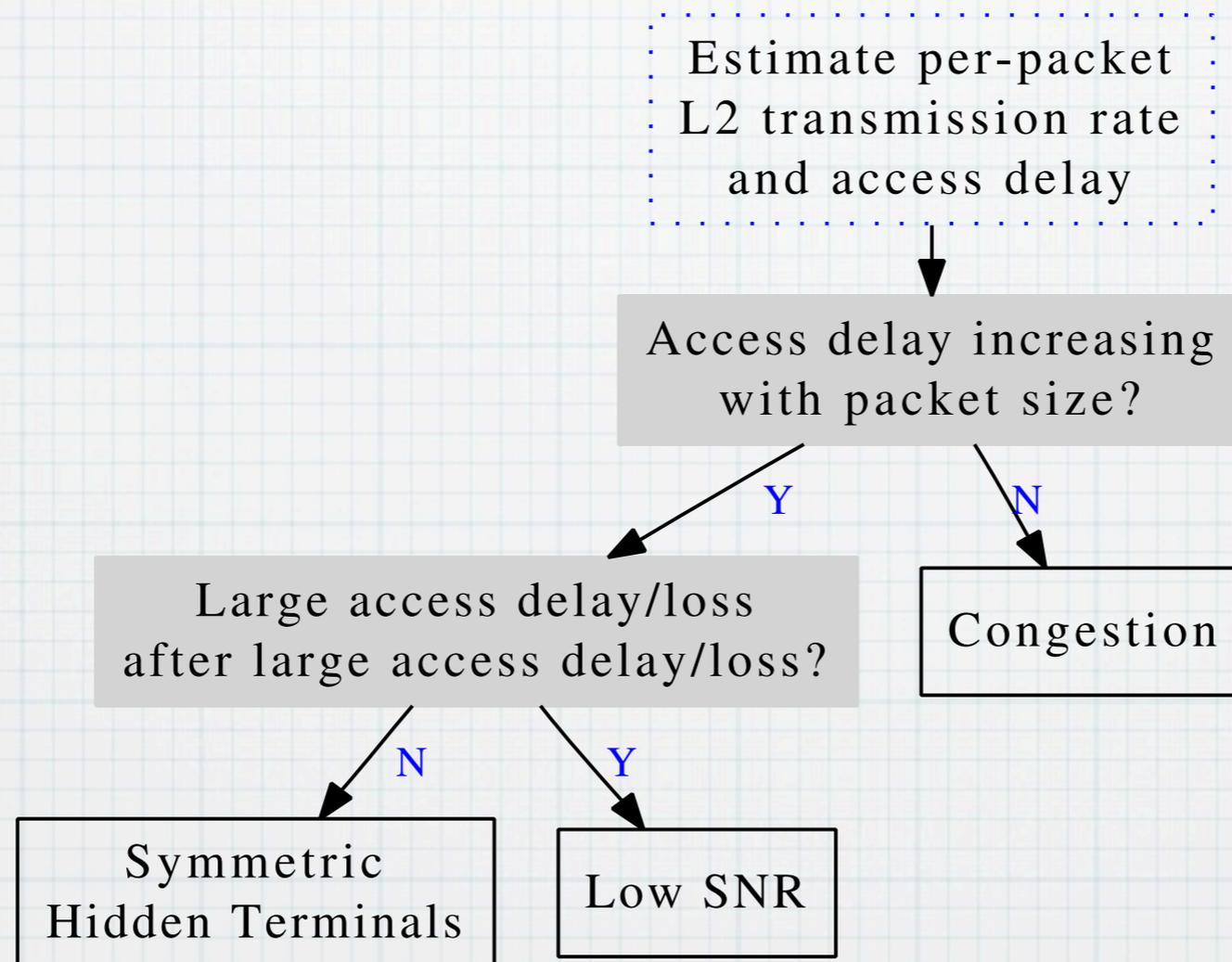
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# Diagnosis Tree

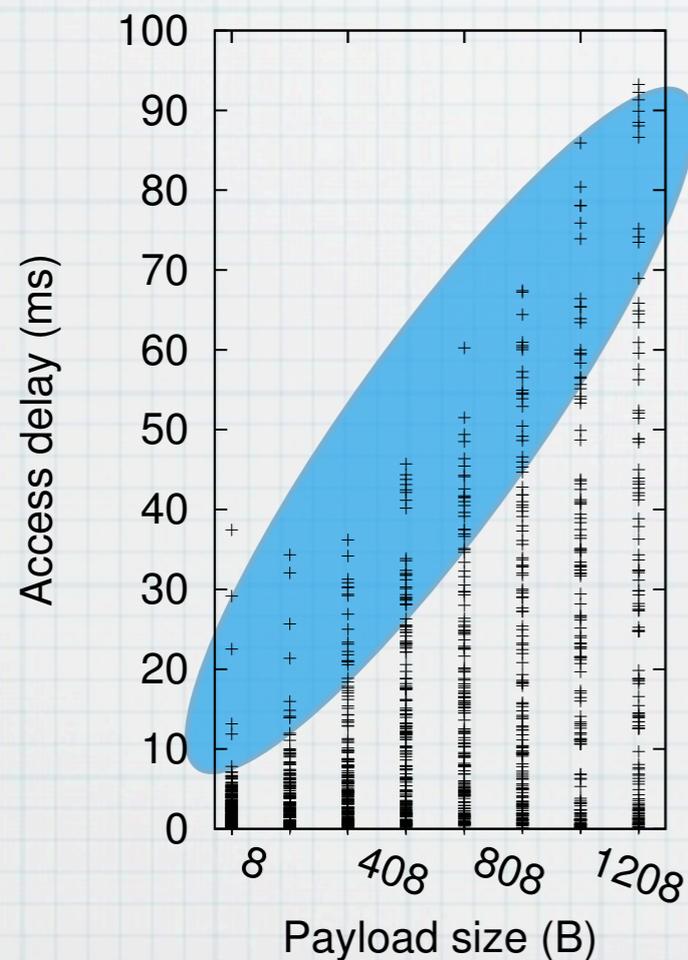


# Size-dependent Pathologies

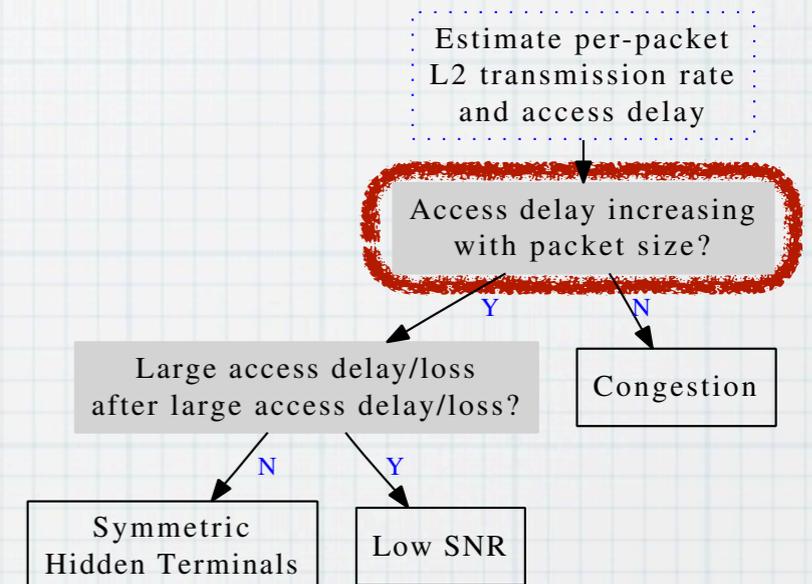
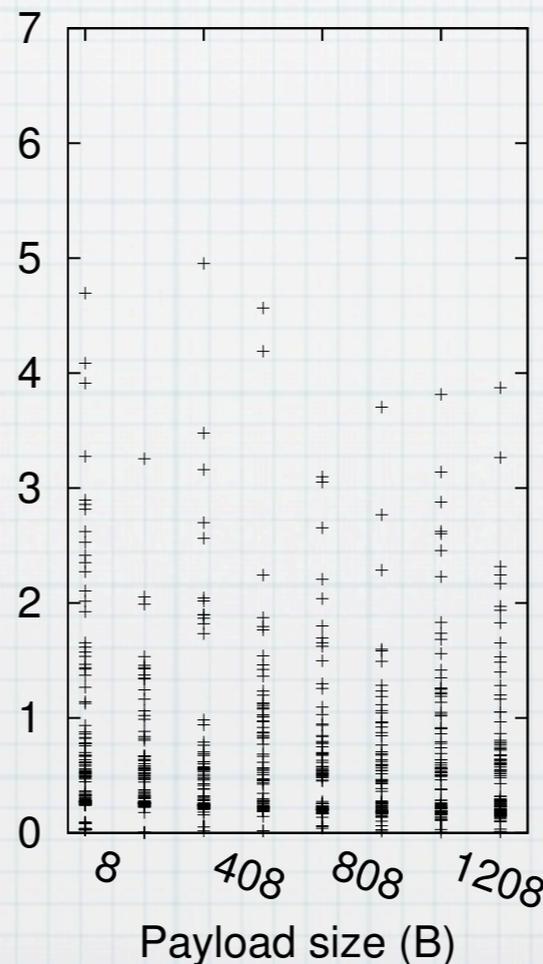
Bit errors increase with packet size:

Higher percentile access delays show trends.

Low signal strength  
Hidden terminals

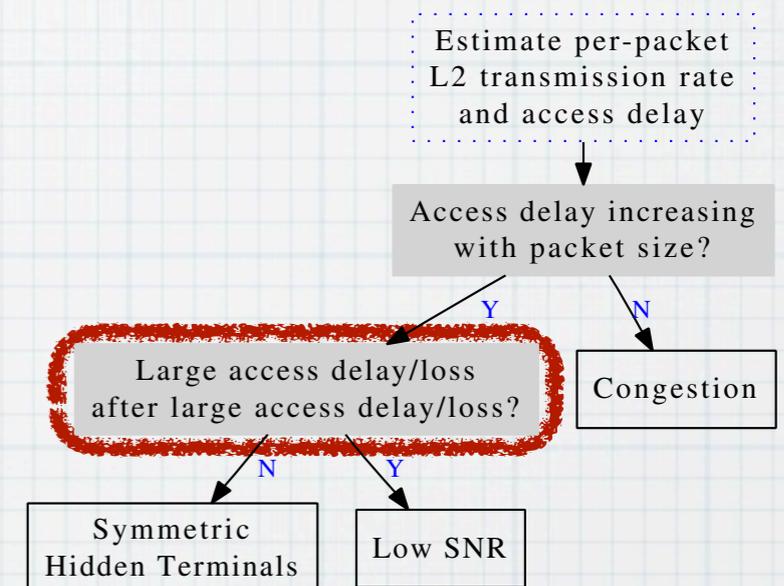


Congestion



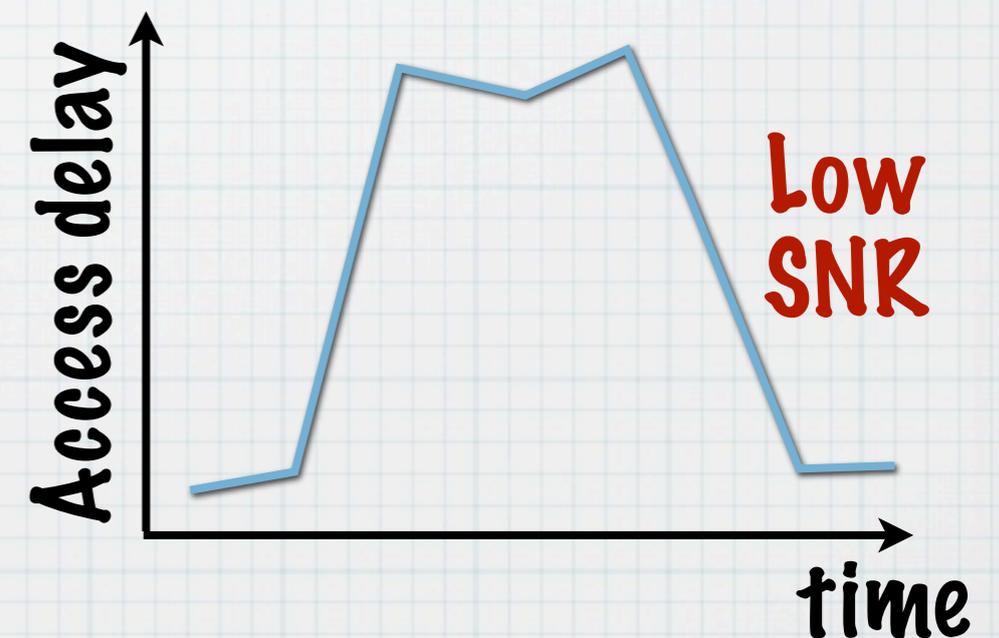
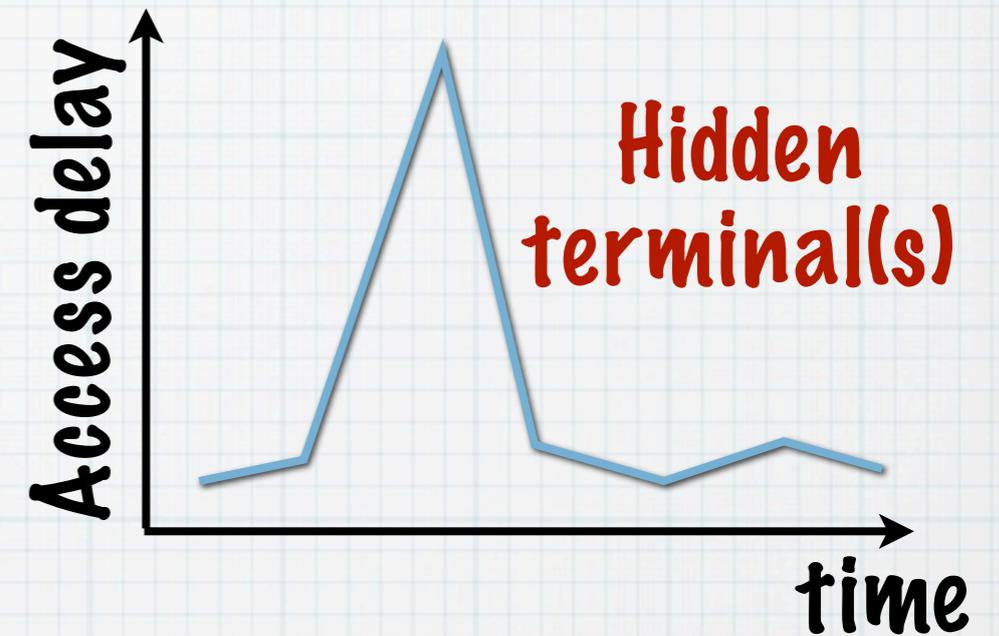
# Hidden Terminals

- \* Hidden terminals **respond** to frame corruption
- \* **by random backoffs**
- \* Look at immediate **neighbors** of **large delay** or **lost (L3) packets**
- \* hidden terminal: neighbor delays are **small**
- \* low SNR: neighbors are **similar**



# Hidden Terminals

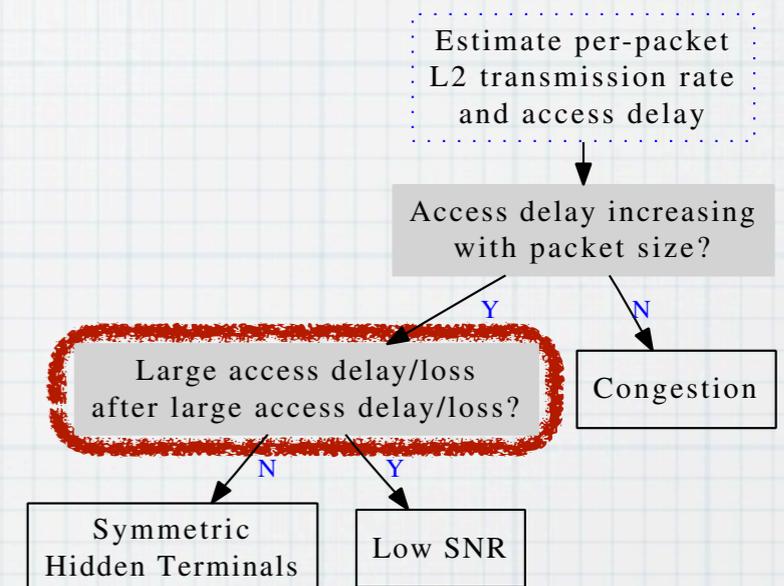
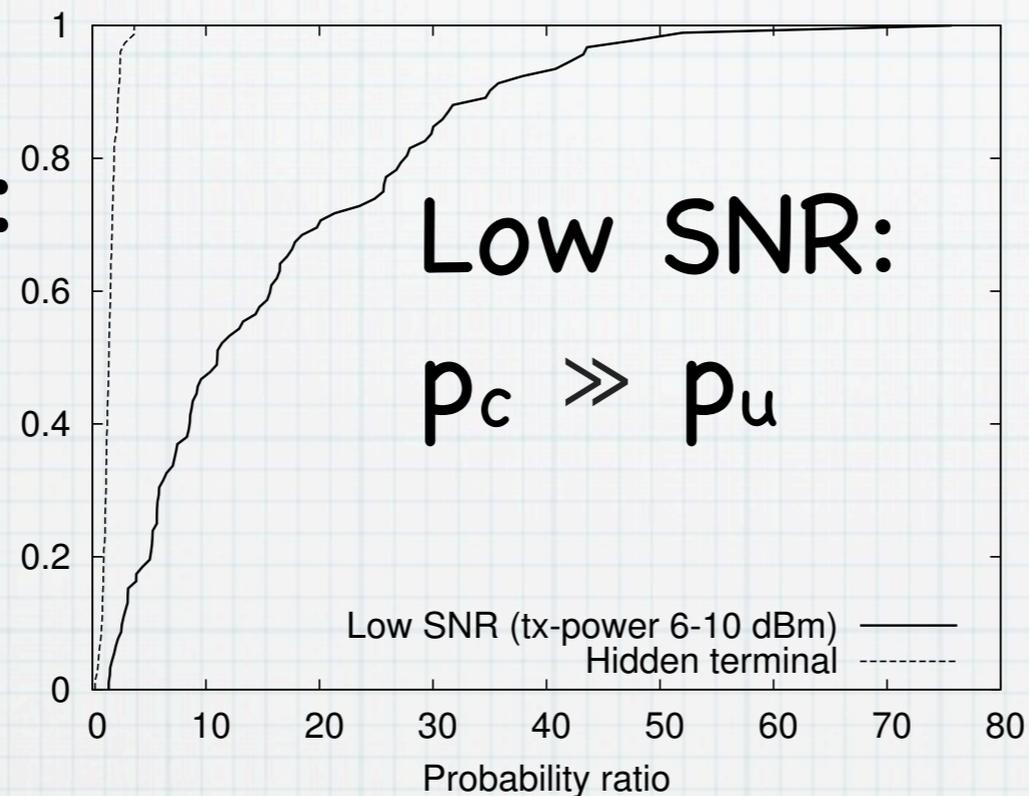
- \* Define two measures:
  - \*  $p_u = P$  [ high delay or L3 loss ]
  - \*  $p_c = P$  [ neighbor is high delay or L3 loss | high delay or L3 loss ]
- \* Hidden terminal:
  - \*  $p_c \approx p_u$



# Hidden Terminals

Hidden terminal:  
 $p_c \approx p_u$  CDF

$p_c \approx p_u$  CDF



Ratio:  $p_c / p_u$  sufficient to diagnose hidden terminals.

# Thank You!

[partha AT cc.gatech.edu](mailto:partha AT cc.gatech.edu)

- \* Lesson 1: Measure the right metrics
- \* Lesson 2: Ensure Accuracy and Usability
- \* Lesson 3: Diagnosis can be detailed