

802 Use of IEEE IT Services

A REVIEW OF WHAT WE GET,
ITS RELATIONSHIP TO OUR NEEDS,
AND OUR CHOICES

Geoff Thompson
802 EC Workshop
Nov 17, 2012

WHAT WE GET

- Mail Forwarding Service (@ieee.org)
- Reflector Service & Archive
- File storage + front end (e.g. Mentor)
- Attendance System
- myProject
- MyBallot
- RA database & sales
- Document distribution sales/fulfillment

PLUSES and PROBLEMS

- Billed Cost to Us: \$0.00 (that's good)
- On Wrong End of Mushroom Mgmt
- Lags Comm'l Offerings in Service & Services
(Service & services don't meet expectations set by outside market)
- Local vs. World view for service
- Less than fully forthcoming about failures
- Reliability doesn't meet commercial stds
- SA IT staff: Limited leverage to change things

PATHS FORWARD

- Do Nothing, Stay w/ IEEE and SA IT Services
 - Lowest cost
 - Slowly getting better
 - Will always lag outside market
- Keep pushing to get SA IT freed from Institute IT
 - Requires Institute permission
 - No success after many years
 - Politically costly w/i IEEE
 - BUT, there is new management in SA
- 802 Go outside of IEEE for its IT Services
 - We could get what we want
 - We would get market reliability
 - We would be treated like a customer
 - We would have to PAY, both \$\$\$ & manpower

CONSCIOUS DECISION

- Make an Active Choice Instead of Coasting
- Decide on one of the 3 directions
- Unified/united effort if change is chosen
- Going out will require \$\$\$ when we are ouching already

- DISCUSSION